

# Muskegon & Surrounding Counties

## Resource List

### Abuse Reporting and Services

CPS/APS Centralized Intake..... 1 (855) 444-3911  
Child Abuse Council, 1781 Peck St..... (231) 728-6410

### Counseling & Mental Health Resources

**National Suicide Prevention Lifeline**..... 1 (800) 273-8255  
HealthWest, 376 E. Apple Ave..... (231) 724-1111

**24-hour Crisis Line: (231) 722-4357**

Brinks Crisis Residential Center (HW referral), 1890 E. Apple Ave..... (231) 724-6040  
Mercy Life Counseling, 125 E. Southern Ave..... (231) 726-3582  
Michigan Rehabilitation Services, 2700 Baker St 2nd Floor..... (231) 722-2013  
Catholic Charities, 1095 Third St #125..... (231) 726-4735  
Mercy Health Behavioral Health, Mercy Hackley Hospital..... (231) 728-4950  
Muskegon Family Care (Behavioral Health)..... (231) 739-9315  
Pine Rest, 17325 Van Wagoner Rd..... (616) 847-5145  
Services of Hope, 1061 South Getty St..... (231) 722-7980

### Clothing

Lakeside Baptist Church, 2250 Denmark St..... (231) 755-1718

- Lakeside Baptist Clothing Closet
  - Donation hours: Monday, Tuesday, Thursday: (9am – 1pm) & Weds: (9am – 4pm)
  - Shopping hours: Wednesday (1:30pm – 3:30pm) & last Saturday of month (10am – 12pm)

Men’s Rescue Mission, 400 W. Laketon Ave..... (231) 727-6085

- Clothing Vouchers: Wednesday 9:30am (\*chapel attendance required)

Muskegon Rescue Mission Thrift Stores

- Locations: 1819 Holton Rd..... (231) 719-0043  
 2019 E. Apple Ave..... (231) 777-1808  
 2570 Henry St..... (231) 733-1493
- Hours: Monday – Friday (9:30am – 6pm) Saturday (9:30am – 5pm)

Catholic Charities Baby Pantry, 1095 Third St..... (231) 726-5341

- Hours: Tuesday & Thursday (9:30am – 12:30pm)

Mission for Area People, 2500 Jefferson St..... (231) 733-9672

- Tuesday & Thursday from 12:30 pm to 3:00 pm

**Domestic Violence Shelters & Resources**

**National Domestic Violence Hotline..... 1 (800) 799-7233**

Every Woman’s Place, 1221 W. Laketon Ave..... (231) 759-7909

**\*24-hour Crisis Line: (231) 722-3333**

Resilience: Advocates for Ending Violence

- 411 Butternut Drive, Holland ..... (616) 392-2829
- 300 N. Ferry St. #4, Grand Haven (satellite office – not a shelter) ..... (616)-846-0674

**\*24-hour Crisis Line: (616) 392-1970**

**Español: (866) 728-2131**

Little River Band of Ottawa Indians, 1101 W. Hackley Ave ..... (231) 398-6651

COVE, 906 E. Ludington Ave, Ludington..... (231) 843-2541

**\*24-hour Crisis Line: 1 (800) 950-5808**

Gospel Mission, 448 N. Burdick St., Kalamazoo..... (269) 345-2974

YWCA of Grand Rapids, 25 Sheldon Blvd. SE..... (616) 454-4681

**\*24-hour Crisis Line: (616) 454-9922**

YWCA of KZOO..... (269) 345-5595

**\*24-hour Sexual Assault Hotline: (269) 385-3587**

Safe Haven Ministries, 2627 Birch crest Dr. SE Grand Rapids..... (616) 452-6664

Relief After Violent Encounters- Ionia Montcalm.....(800) 720-7233

Safe Place in Battle Creek..... (269) 965-7233

**\*24-hour Crisis Line: 1 (888) 664-9832**

WISE, Big Rapids, MI 49307..... (231) 796-6600

**\*24-hour Crisis Line: 1 (800) 374-9473**

Sylvia's Place, Allegan County..... (269) 673-8700

**\*24-hour Crisis Line: 1 (888) 411-7837**

OASIS, 118 S Mitchell St, Cadillac, MI 49601..... (231) 775-7233

**\*24-hour Crisis Line: 1 (800) 775-4646**

### **Emergency & Natural Disaster Services**

Emergency Assistance..... 911

Red Cross, 313 W. Webster Ave..... 1 (800) 733-2767

Muskegon Police Department Tip Line..... (231) 846-8477

Muskegon City Police Department, 980 Jefferson St..... (231) 724-6750

Muskegon County Sheriff's Department, 990 Terrace St..... (231) 724-6351

### **Employment**

Goodwill Administration, 271 E. Apple Ave..... (231) 722-7871

West Michigan Works! 316 Morris Ave..... (231) 724-6381

Staffing Inc. (Glenside Shopping Center), 1645 W Sherman Blvd..... (231) 755-0550

Adecco Staffing, 3324 Maplegrove Rd..... (231) 755-2195

Workbox Staffing, 1930 Apple Ave..... (231) 767-8989

Michigan Indian Employment, 900 3<sup>rd</sup> St Suite 119..... (231) 722-7769  
Goodwill Workforce Development Center, Park Row Mall, 950 W Norton..... (231) 733-2989

**Food Pantries**

Catholic Charities (Loaves & Fishes), 1095 Third St..... (231) 726-5341

- Hours: Tues, Thurs, Fri (9:30am – 12pm) \*Clients may visit once every 4 weeks

Salvation Army, 1221 Shonat St..... (231) 773-3284

- Food pantry hours: Monday & Wednesday 1:00pm – 4:00pm; Tuesday & Thursday 10:00am – 3:00pm; Friday 10:00am – 4:00pm
- Other locations: 310 N. Despelder St., Grand Haven..... (616) 842-3380  
104 Clover Ave., Holland..... (616)-392-4461

MAP (Mission for Area People), 2500 Jefferson St..... (231) 733-1792

- Supper house hours: Monday – Friday (4:00pm - 5:20pm)

Love, Inc., 2735 E. Apple Ave..... (231) 777-3905

- Hours: Monday – Thursday (8:30am – 4:00pm) Friday (8:30am – 12:00pm)
- Call for services and to schedule an appointment with local food pantries

Muskegon County Cooperating Churches, 1095 3<sup>rd</sup> St. Suite 10..... (231) 727-6000

- Call or go online for monthly Muskegon County mobile food pantry schedule:  
<https://www.cooperatingchurches.com/>

**Health & Medical Resources**

Hackley Community Care, 2700 Baker St..... (231) 737-1335

- Dental..... (231) 737-8603

Teen Health Center, 80 Southern Ave (Medical/Dental/Behavioral)..... (231) 733-6680

Muskegon Family Care, 2201 S. Getty St..... (231) 739-9315

Mercy Health Partners – Mercy Hospital, 1500 E. Sherman Blvd..... (231) 672-2000

Mercy Health Partners – Hackley Hospital, 1700 Clinton St..... (231) 726-3511

Mercy Health McClees Clinic, 1700 Clinton St (Entrance on Larch)..... (231) 728-5775

- Prevention Practices..... (231) 728-5663
- Public Health Department, 209 E. Apple Ave..... (231) 724-6246
- STD/HIV..... (231) 724-1258
  - Emergency Contraception..... (231) 724-4415
  - Walk-ins available Monday and Wednesday 9am – 4:15pm (better to call)
- American Cancer Society, 129 Jefferson Ave SE, Grand Rapids..... (616) 364-6121
- Muskegon Community Health Project (MI Pathways), 565 W Western Ave..... (231) 672-3201

**Homeless Shelters & Resources**

- The Bridge/Arbor Circle (Youth Shelter), 1115 Ball Ave. NE Grand Rapids..... (616) 451-3001
- Women’s Rescue Mission, 1691 Peck St..... (231) 727-6010
- Men’s Rescue Mission, 400 W. Laketon Ave..... (231) 727-6085
- Family Promise of the Lakeshore..... (231) 747-8855
- Sacred Suds (day shelter – free laundry, phone and showers), 289 E. Larch..... (231) 726-4161
- Holland Rescue Mission Administration, 159 S. River Ave, Holland..... (616) 396-2200
- Family Hope Ministry Center, 356 Fairbanks Ave. Holland 49423
  - Men’s Ministry Center, 166 S. River Ave. Holland 49423
- Mel Trotter Ministries, 225 Commerce Ave SW, Grand Rapids..... (616) 454-8249

**Housing Resources**

- Community enCompass (HARA), 19 Hartford Ave..... (231) 728-3117
- Housing Assessment Resource Agency
  - Hours: Monday, Tuesday, Thursday (9am – 4pm), Wednesday (10am – 4pm) & Friday (9am – 1pm)

Muskegon County Homeless Continuum of Care Network

- <http://www.muskegoncoc.org/housing-resources.html>  
 \*Updated list of available rental housing. Scroll to the bottom of the page and click on the hyperlink “here”

Bethany Christian Services, 175 W. Apple Ave..... (231) 733-1618

Muskegon Housing Commission, 1080 Terrace St..... (231) 722-2647

Muskegon Hts. Housing Commission, 615 E. Hovey Ave..... (231) 733-2033

Michigan State Housing Development Authority (MSHDA)

- Go to <https://www.michigan.gov/mshda>
- Along the left hand side select Renter Assistance tab \*Select Renters \*At bottom of page select additional search tools \* HUD Affordable Apartment Search or USDA Rural Development Multi-Family Housing Rentals
- Go to [http://www.mshda.info/housing\\_locator/index.jsp](http://www.mshda.info/housing_locator/index.jsp) - Find Subsidized/Low income housing

### **Legal Advocacy & Resources**

Every Woman's Place, Legal Advocate, 990 Terrace St, 4<sup>th</sup> floor..... (231) 724-6422

Legal Aid of Western Michigan, 450 Morris Ave Suite 302..... (231) 726-4887

- Legal Aid of Western Michigan Hotline..... 1( 888) 783-8190
  - Available Monday – Friday, 8:30am – 5:00pm (closed 12p – 1p for lunch)
  - DV Victims dial extension 222

Council & Advocacy Law Line (CALL) ..... (888) 783-8190

Muskegon County Prosecutor's Office, 990 Terrace St Suite 505..... (231) 724-6435

Muskegon Friend of the Court, 990 Terrace St Suite 325..... (231) 724-6234

- Walk-in hours: Monday (12pm – 4:30pm), Tuesday (8:30am – 1pm), Thursday (12pm – 4:30pm)

Michiganlegalhelp.org (for people who are handling their legal problems without a lawyer)

Law Library (legal self-help center), 990 Terrace St., 6<sup>th</sup> Floor

- Hours: Monday – Friday (8:30am-4:30pm)

## **LGBTQ Resources**

The Trevor Project (24-hour helpline)..... 1 (866) 488-7386

- <https://www.thetrevorproject.org/>

Muskegon PLFAG

Grand Rapids Pride Center, 343 Atlas Ave SE Grand Rapids..... (616) 458-3511

Momentum Center (support group), 712 Columbus Ave. Grand Haven..... (616) 414-9111

HealthWest LGBTQ Youth Hotline..... (866) 488-7386

## **Pregnancy Services & Resources**

Public Health Department, 209 E. Apple Ave..... (231) 724-6246

Muskegon Pregnancy Services: Best Options, 1775 Wells Ave..... (231) 726-2677

Pregnancy Resource Center, 415 Cherry St. SE Grand Rapids..... (616) 319-4654

Planned Parenthood, 425 Cherry St. SE Grand Rapids 49503..... (616) 459-3101

Positive Options West MI

- 700 Washington Ave. Suite 130, Grand Haven..... (616) 842-7510
- 339 S River Ave., Holland ..... (616) 396-5840

## **Rent & Utility Assistance**

DHHS, 2700 Baker St. Suite 2..... (231) 733-3700

Mission for Area People CERA Rental Assistance.....231-733-9672, ext. 105

True North Community Services, 6308 S. Warner Ave, PO Box 149 Fremont 49412

- <http://www.truenorthservices.org/Resource-Search>

MOCAP, 1170 W. Southern Ave..... (231) 725-9499

Consumers Energy Assistance Line..... 1 (800) 982-0958

DTE Help Line..... 1 (800) 708-6021

Call 2-1-1 Resources..... 211

- From cell phone: (231) 733-1155
- Resource Database: [www.mi211.org](http://www.mi211.org)

Coopersville Cares, 180 68th Ave. N..... (616) 997-8602

**Residential Mental Health Resources**

West Michigan Teen Challenge..... (231) 798-7927

- Women’s Services (18+)..... (231) 798-2702
- Men’s Services (18+)..... (231) 798-7927

Forest View Psychiatric Hospital, 1055 Medical Park Dr SE, Grand Rapids..... (616) 942-9610

**\*24-hour Crisis Line: 1 (800) 949-8439**

Kenneth L. Brinks Residential Center, 1890 E. Apple Ave..... (231) 724-6040

**Senior Resources**

Senior Resources of West Michigan, 560 Seminole Rd..... (231) 739-5858

Catholic Charities, 1095 Third St Suite 125..... (231) 726-4735

Orchard View Senior Center, 1765 Ada Avenue..... (231) 760-1493

AgeWell Services, 560 Seminole Rd..... (231) 755-0434

Senior Neighbors Inc, 333 Division Avenue S. Suite 100 Grand Rapids..... (616) 459-6019

**Substance Abuse Resources**

Eastside Outpatient Services, 445 E. Sherman Blvd..... (231) 739-4359

Cherry Health, 1611 Oak Ave..... (231) 767-1921

Fresh Coast Alliance, 1190 Apple Ave..... (231) 260-2197

The Red Project (inside My Space Storage), 1657 S. Getty St. .... (231) 375-3839

Wedgewood Christian Services, 950 W. Norton Ave. Ste. 301..... (231) 799-5221

AA, West Michigan District 6, 4613 Henry St ..... (231) 798-4242

- If you call, leave a message and someone will reach out within 24 hours
- West Michigan, District 6 website: <http://www.wm6aa.org/meetings.html>

Narcotics Anonymous Information & Helpline..... 1 (800) 230-4085

- West Michigan, Greater Muskegon Area meetings:  
<https://michigan-na.org/greater-muskegon-area/meetings/>



Momentum Center, 714 Columbus Ave. Grand Haven 49417..... (616) 414-9111  
 Network 180, 790 Fuller Ave. NE, Grand Rapids..... (616) 336-3765  
 Family Outreach Center, 1611 Oak Ave..... (231) 332-4060  
 Mercy Life Counseling, 125 E. Southern.....(231) 726-3582

**Support Groups**

Call 2-1-1 (from cell phone: (231) 733-1155) for participating support group organizations

**Transportation Resources**

Non-Emergency Medical Transportation (Medicaid & Healthy Michigan Plan): (800) 642-3195  
 Muskegon Area Transit System (MATS), 2624 6th St..... (231) 724-6420  
 Port City Cab, 770 W. Sherman Blvd..... (231) 739-7161  
 Yellow Cab, 770 W. Sherman Blvd..... (231) 739-8294

**Veterans Services**

WINC: For All Women Veterans, 165 E. Apple Ave, 2<sup>nd</sup> Floor..... (231) 332-3859  
 Veterans Affairs, 165 E Apple Ave. Suite 201, 2<sup>nd</sup> Floor..... (231) 724-7143

**Other Important Numbers**

**RAINN (Rape, Abuse, & Incest National Network)..... 1 (800) 656-4673**  
 United Way, 31 E. Clay..... (231) 722-3134  
 Safe Kids West MI, 1700 Clinton Ave..... (231) 672-4910  
 ARC Muskegon (Developmental Disabilities), 601 Terrace St Suite 101..... (231) 777-2006  
 Goodwill Industries of West Michigan, Inc. 271 E. Apple Ave..... (231) 722-7871  
 Social Security Office, 340 Morris Ave..... 1 (866) 763-2632  
 Disability Network West Michigan, 27 E. Clay Ave..... (231) 722-0088  
 Non-Emergency Line (peace officers)..... (231) 724-6351  
 Michigan Alliance for Families (special education resources, parent mentors)

- <https://www.michiganallianceforfamilies.org/>